



CANCELLATION POLICY

1. Introduction

- 1.1 - The Cancellation Policy becomes active the moment the event booking is confirmed by the client/end customer (From now on referred to as 'the client') and/or The FUN FOOD COMPANY LTD.
- 1.2 - Once confirmed, The Fun Food Company enter in a contract to deliver services to the client.
- 1.3 - The School Food Showdown is delivered by 'The Fun Food Company Ltd'

2. Changes to the Booking

- 2.1 - Changes can be made to the agreed Booking by agreement from all parties.
- 2.2 - Changes to the Booking by the client must be made at least 7 days before the event unless agreed by the Event Manager on behalf of The Fun Food Company.
- 2.3 - If the Booking is for more than one event/show in a single day, singular events may be cancelled or changed without cost, providing there is still at least one event on the booked date.

3. Cancellation of Event

- 3.1 - Singular event cancellation – Please see point 2.3
- 3.2 - Events cancelled with **more than 14 days** notice from the event will not be subject to any fee.
- 3.3 - Events cancelled **within 14 days** of the event date will be **charged 25% of the full amount**. If an alternative date is agreed at the time of cancellation, there will be no cancellation fee.
- 3.4 - Events cancelled **within 7 days** of the event date will be **charged the full amount**.
- 3.5 - **If an event is cancelled within 7 days and an alternative date is required**, a new invoice will be issued for the full price of the event - becoming a new booking.
- 3.6 - Cancellation due to adverse weather conditions – If the event is rearranged for another date, no fee will be charged. If no rearrangement is made, see point 3.4 and 3.5.
- 3.7 - Cancellations must be **sent via email to ian@funfoodcompany.co.uk**.

4. Cancellation by The Fun Food Company

- 4.1 - Once the Booking is agreed, The Fun Food Company will do everything in its power to honour the booking.
- 4.2 - If The Fun Food Company has to cancel a booking due to unforeseen circumstance the client will be given a full refund and a price reduction on the next booking, or an alternative date.
- 4.3 - If a deposit has been paid and the event is cancelled by The Fun Food Company, a full refund of the deposit will be given.
- 4.4 - The Fun Food Company reserve the right to cancel any booking made if it is in absolute knowledge that the Venue, Client or the Company is in any breach of UK laws. If this should happen, a full refund may be given at the Event Managers discretion.